

Business Manager, Global Operations

To support the growth of our global operations, Financial Access Consulting Services (FACS) is looking for a highly motivated Global Business Manager, to be based in Amsterdam. You will be working in a dynamic, growing company with a clear mission and will report to the CEO.

About our company

FACS is an international financial advisory and fintech services company taken private from ING Bank in 2007. We have offices in Indonesia, Kenya and Ghana. Our Head Office is in Amsterdam.

Our main activities include the delivery of tailored financial advisory services and analytics and the development of innovative solutions to improve access to finance for smallholder farmers and small rural enterprises in Asia and Africa. We work closely with leading food and agri companies, financial institutions, impact investors and NGOs. We have successfully executed over 300 transactions in 45 countries since 1991.

Our technology services platform LendXS supports rural financial institutions with low-cost, high-impact digital credit support solutions. IDH Farmfit Fund <https://www.idhsustainabletrade.com/farmfit-fund/> is a strategic partner and one of our key investors.

Job description

As Business Manager you will be working closely with the global management and country teams and support them to achieve their business objectives. You will be responsible for the following activities:

- Act as main contact point between the Amsterdam office and the international operations of FACS and LendXS on business support and operational matters.
- Provide project management support and operational guidance to our Africa and Asia-based business and consulting teams.
- Support the local finance, HR and operations teams to improve communications and take initiatives to enhance internal efficiency and teamwork.
- Develop and update internal policies, processes and procedures.
- Support the preparation of project, vendor, consulting and employee contracts.
- Manage all company documentation on SharePoint.
- Support the global management team with travel, recruitment, reporting, administrative and logistics arrangements.
- Act as main contact point for our global IT services provider.
- Maintain the company website and supervise social media content creation and the development of marketing materials.

Requirements

- Bachelor's degree in Business Administration, International Management or related field.
- Minimum 10 years experience in an international management support or business operations role.
- Ability to build consensus and develop strong working relationships with global colleagues, business partners and employees.
- Ability to multi-task while maintaining strict attention to detail and quality.
- Takes initiative, is energetic and likes to work independently.
- Excellent teamplayer with superb interpersonal and communication skills.
- Has experience working in a multicultural environment and digital team setting.
- Affinity with the financial sector and emerging markets preferred.
- Fluency in English (speaking and writing).
- Occasional international may be required.

Our offer

- Stimulating, dynamic and international work environment.
- Market-based compensation.
- Flexible home-office work arrangement.
- Ample potential for (international) career growth.
- Strong commitment to support personal and professional advancement.

If interested, please send your CV and motivation letter in English to info@financialxs.com.
For more information, please visit: www.facsglobal.com.