

## PRODUCT OWNER

LendXS is looking for a Product Owner to oversee the continuous development of its system. The role will report directly to the CEO and Business Owner. The Product Owner will be based in Nairobi, along with the development team, with travel across project sights across Sub Saharan Africa and South East Asia as required.

### About the company

FACS designs and delivers solutions to accelerate financial inclusion at scale for smallholder farmers in emerging markets. We use our data-driven analytics, agrisector knowledge and operational banking experience to develop less risky, scalable and sustainable farmer financing models and customized investment opportunities for banks, microfinance institutions and (impact) investors, at lower cost.

FACS is part of the Financial Access group ([www.financialxs.com](http://www.financialxs.com)), the ex-ING Bank emerging markets financial sector advisory business taken private by management in 2007. FACS operates from its Head Office in Amsterdam and has operations in East Africa (Kenya and Uganda) and Indonesia. Combined with its ING track record, FACS has successfully completed more than 250 assignments in 40 countries since 1991.

FACS is currently developing an online platform for financial institutions in order to enable them to invest in smallholder farmers at lower cost and risk through: 1) the use of extensive data collection, risk analytics and the deployment of tailored credit scoring technology 2) the use of remote-sensing methodologies to identify famers located in environmentally suitable areas, monitor the implementation and impact of improved-farming practices and to provide financial institutions early warning signals for possible climate-related loan defaults.

### Job description

#### Development Oversight

- Take lead of our development team as the product owner;
- Provide vision and direction to the development team and stakeholders and translate these into user stories and acceptance requirements;
- Plan and prioritize product feature backlog and development for LendXS;
- Ensure that the team always has an adequate amount of prior prepared tasks to work on;
- Assess value, develop cases, and prioritize stories, epics and themes to ensure work focuses on those with maximum value that are aligned with product strategy.

#### Strategy

- Define product vision, roadmap and growth opportunities;
- Research and analyze market, the users, and the roadmap for the product;
- Follow competitors and the industry;



- Partner with business owner to develop and maintain the product backlog in line with product strategy and business value.

#### Implementation

- Work with clients and product owner to tailor LendXS to clients' needs and expectation;
- Maintain communication with clients on support, product development and potential sales;
- Work with product owner to set document requirements from clients to tailor and/or integrate LendXS into their current procedures;
- Support implementation of LendXS at clients, including documentation and training.

### Required Qualifications

- Minimum 2 years of relevant work experience;
- A graduate degree (Master's) in software engineering, business management or related fields;
- Experience analyzing and documenting business requirements and communicating them to technical teams in the role of business analyst, program manager, or product owner;
- Advanced knowledge of Agile processes and principles;
- Excellent understanding of written and spoken English;
- Ability and willingness to travel overseas (including Sub Saharan Africa and South East Asia).

### Preferred Qualifications

- Experience as a product owner for 2+ years;
- Comfortable with managing conflicting priorities and emerging requests;
- Strong facilitation skills within cross-cultural teams and able to lead cross-functional teams;
- Balance of technical and business; able to communicate what is possible and what will have the biggest impact on business results;
- Critical, creative thinker with an innate ability to problem solve;
- Strong attention to detail and time management skills;
- Comfortable working in a small team with direct contact with management;
- Passionate about financial inclusion;
- Work experience in the financial sector is a plus;
- Able to work under pressure from tight deadlines;
- Pro-active self-starter and assertive.

### The offer

Joining the FACS team means that you will enter an international entrepreneurial environment with inspiring colleagues. You will be based in the Nairobi office, but will closely work together with our offices in Jakarta and Amsterdam.

FACS is an open organization that operates on passion and ambition. Teamwork, innovation and learning are important pillars within our organization, and we do not shy away from a challenge.

If interested, please send your CV and motivation letter in English to Remco Geervliet [remco.geervliet@financialxs.com](mailto:remco.geervliet@financialxs.com). For more information, please visit: [www.lendxs.com](http://www.lendxs.com).

Only shortlisted candidates will be contacted.